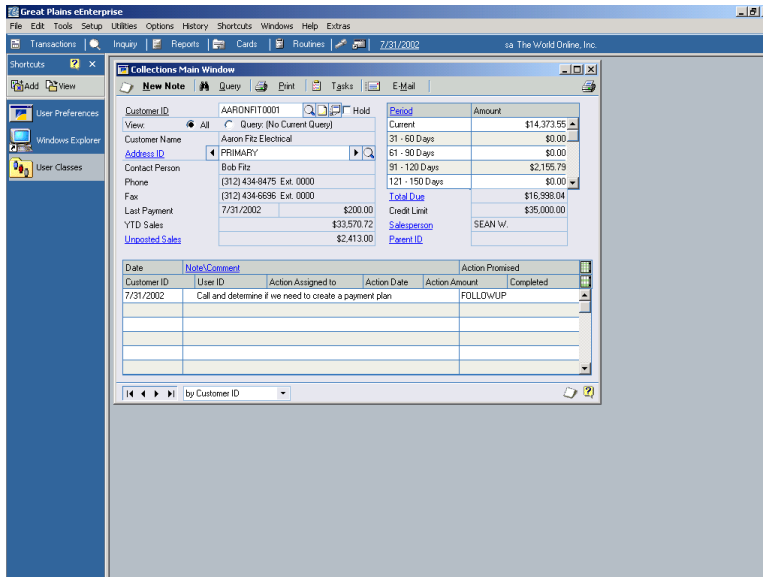


COLLECTIONS MANAGEMENT

Receivables Management is important for managing revenue, but when it comes to actually being profitable, you must collect to see results. Collections Management helps you improve cash flow and reduce bad debts expense. Collections activities are centralized and automated, maintaining detailed records of your customer contacts and allowing you to schedule follow-up actions, assign "To Do" items, print out documents commonly requested by the customer, target customers matching certain criteria, and track detailed contact notes for sales purposes.

Collections Management also ensures prompt follow-up with your customers by assigning automatic follow-up actions and reminders, and streamlining the printing and faxing of collections letters, statements and invoices to customers.



From a central point you can maintain a detailed record of your contacts with customers, directly executing queries, reprinting common documents, to-do lists, email, and more.